

**Losses Reported by
CIC and its Subsidiary Crown Corporations
during the period
April 1, 2024 – June 30, 2024**

Date of Occurrence	Entity	Description	Amount	Action Taken	Corrective Measures
December 2023 to April 2024	SaskTel	A SaskTel employee made two fraudulent attempts on the same day to acquire SaskTel devices. One of the attempts was successful, which resulted in the loss of 6 devices. SaskTel has not recovered any of the devices obtained by this individual nor has it collected any of the outstanding balance on the affected wireless account.	\$6223.25	<p>The employee has been terminated for violating SaskTel’s Code of Business Conduct.</p> <p>SaskTel was not able to recover any of the devices or collect any of the amounts owing on the wireless account.</p> <p>The incident has been reported to the police.</p>	A new control is being developed which will require a second approver for setting up new corporate accounts. This would have prevented the employee from setting up a fake account.

Update on Incidents Reported in Previous Quarters

Date of Occurrence	Entity	Description	Amount	Status
September 2023 to December 2023	SaskTel	A SaskTel employee was receiving money from customers in exchange for applying credits to customer accounts. The employee would make arrangements with a customer to complete a monetary transaction using the employee's personal cell phone to conceal communications as company call systems are monitored.	\$6,280.00	<p>SaskTel has reported the issue to the appropriate police authorities. The results of the police investigation are currently pending.</p> <p>SaskTel is working on improving monitoring systems to assist management in identifying or flagging unusual transactions or volumes of transactions.</p> <p>Contact center system upgrades are planned which will support improved detection capabilities.</p>